

## Resource Guide

Your one source  
for patient support

Providing resources to help your patients  
start and stay on the Janssen medications you prescribe



**Need  
help?**

Call **877-524-3579**  
Monday–Friday, 8:00 AM–8:00 PM ET

Visit: [JanssenCarePath.com](http://JanssenCarePath.com)

## We can help make it simple for you to help your patients

Janssen CarePath is your one source for resources focused on access, affordability, and treatment support for your patients. Our dedicated Care Coordinator team supports the Janssen long-acting injectable atypical antipsychotic medications you prescribe. We can help make it easier for you and your patients to get the resources you both may need.



**Access support**  
to help navigate  
payer processes

Janssen CarePath helps verify insurance coverage for your patients prescribed Janssen medications and provides reimbursement information.

Our offerings include:

- Benefits investigation support
- Prior authorization support and status monitoring
- Formulary exceptions research
- Information on the exceptions and appeals process

## Convenient online support at your fingertips.

[JanssenCarePath.com/hcp](https://JanssenCarePath.com/hcp)

The screenshot shows the Janssen CarePath website interface for INVEGA SUSTENNA (paliperidone palmitate). The header includes the Janssen CarePath logo, navigation links for 'Janssen Products', 'General Resources', and 'Contact Us', and links for 'Indication & Important Safety Information' and 'Prescribing Information'. The main content area features the INVEGA SUSTENNA logo and navigation tabs for 'Insurance Coverage', 'Affordability', and 'Support'. A 'Welcome to Janssen CarePath' message is displayed, followed by a section titled 'We're here to help with Janssen Medications' and a list of services provided to patients.

The screenshot shows the Janssen CarePath website interface for INVEGA TRINZA (paliperidone palmitate). The header includes the Janssen CarePath logo, navigation links for 'Janssen Products', 'General Resources', and 'Contact Us', and links for 'Indication & Important Safety Information' and 'Prescribing Information'. The main content area features the INVEGA TRINZA logo and navigation tabs for 'Insurance Coverage', 'Affordability', 'Support', and 'Forms & Documents'. A 'Welcome to Janssen CarePath' message is displayed, followed by a section titled 'We're here to help with Janssen Medications' and a list of services provided to patients.

Please see full Prescribing Information, including Boxed WARNING, for **INVEGA SUSTENNA® (paliperidone palmitate)** and **INVEGA TRINZA® (paliperidone palmitate)**.



**Affordability support**  
to help your patients start  
and stay on the Janssen  
treatment you prescribe

Janssen CarePath can help you find out what affordability assistance may be available for your patients taking Janssen medications.

Support for patients using commercial or private insurance:

- **Janssen CarePath Savings Program\***
  - For **INVEGA SUSTENNA® (paliperidone palmitate)**, eligible patients pay \$10 per dose for medication costs, with an \$8,000 maximum program benefit per calendar year or 13 doses, whichever comes first
  - For **INVEGA TRINZA® (paliperidone palmitate)**, eligible patients pay \$10 per dose for medication costs, with an \$8,000 maximum program benefit per calendar year or 4 doses, whichever comes first
  - For **RISPERDAL CONSTA® (risperidone)**, eligible patients pay \$10 per dose, with a \$5,500 maximum program benefit per calendar year or 26 doses, whichever comes first
  - Not valid for patients using Medicare, Medicaid, or other government-funded healthcare programs to pay for their medications. Terms expire at the end of each calendar year and may change. There is no income requirement. Program does not cover the cost to give patients their injection

Support for patients using government-funded healthcare programs or patients without insurance coverage:

- [JanssenPrescriptionAssistance.com](https://www.janssenprescriptionassistance.com) provides information on affordability programs that may be available

\*See [NS.JanssenCarePathSavings.com](https://www.ns.janssencarepathsavings.com) for program requirements.

## Other resources

The Johnson & Johnson Patient Assistance Foundation, Inc. (JJPAF) is an independent, nonprofit organization that is committed to helping eligible patients without insurance coverage receive prescription products donated by Johnson & Johnson operating companies. To see if they might qualify for assistance, please have your patient contact a JJPAF program specialist at 800-652-6227 (Monday–Friday, 9:00 AM–6:00 PM ET) or visit the foundation website at [JJPAF.org](https://www.jjfaf.org).

Please see full Prescribing Information, including Boxed WARNING, for [INVEGA SUSTENNA®](#), [INVEGA TRINZA®](#), and [RISPERDAL CONSTA®](#).



**Treatment support**  
to help your patients  
get informed and stay on  
prescribed treatment

Janssen CarePath provides additional support to your patients prescribed Janssen medications, including:

- Web-based resources
- Care Transition Support
- Alternate Site of Care Options for Injection
- Injection Site Locator
- Injection Appointment Reminder Alerts

## Access to the benefits investigation support you may need for your patients



### Investigate your patient's medical and pharmacy benefits\*

- Once a treatment decision has been made to prescribe INVEGA SUSTENNA® (paliperidone palmitate), INVEGA TRINZA® (paliperidone palmitate), or RISPERDAL CONSTA® (risperidone), use the Patient Enrollment Form to provide information about your office and your patient
  - Patient Enrollment Form can be downloaded for electronic completion at [JanssenCarePath.com](https://www.JanssenCarePath.com), or you can use [iAssist.com](https://www.iAssist.com), a third-party, online, secure workflow support tool
- You can initiate a benefits investigation for a specific patient by completing a Patient Enrollment Form



### Request additional Program Offerings for your patient using the Patient Enrollment Form, including:

- Care Transition Support
- Alternate Site of Care Options for Injection
- Injection Appointment Reminder Alerts



### Secure patient authorization (for each patient)

- Patient signature is required on the HIPAA Patient Authorization section of the Patient Enrollment Form
- Patient may also opt in to receive information and updates on their Janssen medication, information about other products and services from Janssen, and text reminder alerts

### Two ways to complete the enrollment process for your patient:

1. Fax completed Patient Enrollment Form to Janssen CarePath at 877-785-1124, or
2. Complete and submit at [iAssist.com](https://www.iAssist.com)

\*Janssen CarePath cannot accept any patient information without an individual patient authorization.

Patient insurance benefits investigation and other Janssen CarePath program offerings are provided by third-party service providers for Janssen CarePath, under contract with Janssen Pharmaceuticals, Inc. (Janssen). Janssen CarePath is not available to patients participating in the Patient Assistance Program offered by Johnson & Johnson Patient Assistance Foundation. The availability of information and assistance may vary based on the Janssen medication, geography and other program differences. Janssen CarePath assists healthcare providers (HCPs) in the determination of whether treatment could be covered by the applicable third-party payer based on coverage guidelines provided by the payer, and patient information provided by the HCP under appropriate authorization following the provider's exclusive determination of medical necessity. This information and assistance are made available as a convenience to patients, and there is no requirement that patients or HCPs use any Janssen product in exchange for this information or assistance. Janssen assumes no responsibility for and does not guarantee the quality, scope, or availability of the information and assistance provided. The third-party service providers, not Janssen, are responsible for the information and assistance provided under this program. Each HCP and patient is responsible for verifying or confirming any information provided. All claims and other submissions to payers should be in compliance with all applicable requirements.

Please see full Prescribing Information, including Boxed WARNING, for [INVEGA SUSTENNA®](#), [INVEGA TRINZA®](#), and [RISPERDAL CONSTA®](#).



#### We complete the benefits investigation for your patient

- Verify medical and pharmacy benefits requests typically within 1 business day
- Review the benefits with you and your patients who have requested additional support
- Keep you informed of any issues that come up with timely alerts, such as prior authorizations



#### Prior Authorization (PA) assistance is automatically provided with the benefits investigation\*

- Research patient's health plan for PA requirements
- Provide payer-specific PA form
- Monitor status of the PA submission



#### Other support resources

- Sample Letter of Medical Necessity and Exception Letter templates are available on [JanssenCarePath.com](https://www.janssencarepath.com)
- Information on the appeals process for administrative denials\*
- Request appeals research and tracking

\*We do not fill out any information that requires the medical judgment of the prescriber, and only the prescriber can determine whether to pursue a prior authorization.

\*Available at [JanssenCarePath.com](https://www.janssencarepath.com).

## Help your patients save on their out-of-pocket medication costs

### Support for patients using commercial or private insurance to pay for medication

Janssen CarePath Savings Program allows eligible patients to save on their out-of-pocket costs for their Janssen medication. Depending on the health insurance plan, savings may apply toward co-pay, co-insurance, or deductible. **Not valid for patients using Medicare, Medicaid, or other government-funded healthcare programs to pay for their medications. Terms expire at the end of each calendar year and may change.** There is no income requirement. Program does not cover the cost to give patients their injection. See program requirements at [NS.JanssenCarePathSavings.com](https://www.ns.janssencarepathsavings.com).

**Janssen CarePath Savings Program for INVEGA SUSTENNA® (paliperidone palmitate) and INVEGA TRINZA® (paliperidone palmitate)**

**BIN:** **GROUP:**  
**ID:**

Please read the accompanying full Prescribing Information, including Boxed WARNING, for INVEGA SUSTENNA® and INVEGA TRINZA® and discuss any questions you have with your doctor.  
[PROGRAM REQUIREMENTS APPLY.](#)

Eligible patients pay \$10 co-pay per dose\*

**Janssen CarePath Savings Program for RISPERDAL CONSTA® (risperidone)**

**BIN:** **GROUP:**  
**ID:**

Please read the accompanying full Prescribing Information, including Boxed WARNING, for RISPERDAL CONSTA®, and discuss any questions you have with your doctor.  
[PROGRAM REQUIREMENTS APPLY.](#)

Eligible patients pay \$10 co-pay per dose†

Patients can check their eligibility and enroll at [NS.JanssenCarePathSavings.com](https://www.ns.janssencarepathsavings.com)

\*\$8,000 maximum program benefit per calendar year or 13 doses, whichever comes first, for INVEGA SUSTENNA®; \$8,000 maximum program benefit per calendar year or 4 doses, whichever comes first, for INVEGA TRINZA®.

†\$5,500 maximum program benefit per calendar year or 26 doses, whichever comes first, for RISPERDAL CONSTA®.

Please see full Prescribing Information, including Boxed WARNING, for [INVEGA SUSTENNA®](#), [INVEGA TRINZA®](#), and [RISPERDAL CONSTA®](#).

## We can help your patients with other affordability options

### Support for patients using government-funded healthcare programs or patients without insurance coverage

- Janssen CarePath can also provide information about independent resources that may be able to help your patients with their out-of-pocket medication costs:
  - State-Sponsored Programs
  - Medicare Savings Program
  - Medicare Part D Extra Help—Low-Income Subsidy
  - Independent Foundations\*

Tell your patients about [JanssenPrescriptionAssistance.com](https://www.JanssenPrescriptionAssistance.com),  
which provides information on affordability programs that may help your  
patients pay for their medications.



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\*Independent co-pay assistance foundations have their own rules for eligibility. We have no control over these independent foundations and can only refer your patients to a foundation that supports their disease state. We do not endorse any particular foundation.

### Other resources

The Johnson & Johnson Patient Assistance Foundation, Inc. (JPAF) is an independent, nonprofit organization that is committed to helping eligible patients without insurance coverage receive prescription products donated by Johnson & Johnson operating companies. To see if they might qualify for assistance, please have your patient contact a JPAF program specialist at 800-652-6227 (Monday–Friday, 9:00 AM–6:00 PM ET) or visit the foundation website at [JPAF.org](https://www.JPAF.org).

## Treatment support for your patients

Helping you help your patients get started with the Janssen medication you prescribed and supporting them along the way



### Care Transition Support

Janssen CarePath can help coordinate care as the patient transitions from one healthcare setting to the next. If requested, after verifying insurance coverage, your dedicated Janssen CarePath Care Coordinator can notify the outpatient facility of the patient's discharge, medication, and next injection due date. Janssen CarePath can then confirm the outpatient facility's ability to administer the injection by the needed date. If the outpatient facility is unable to provide the injection on the scheduled date, Janssen CarePath will locate an alternate site of care, if requested by the inpatient healthcare provider.



### Alternate Site of Care Options for Injection

Janssen CarePath supports patients who need an injection appointment at an alternate site of care if the next healthcare setting cannot provide the patient's injection by the needed date. If requested, we can schedule an injection appointment with an alternate site of care in the JANSSEN CONNECT® Network (if available in the patient's geographic area).



### Injection Site Locator

To find a JANSSEN CONNECT® Network Injection Location, visit [JanssenConnectLocator.com](https://www.janssenconnectlocator.com) or call a Janssen CarePath Care Coordinator at 877-524-3579, Monday through Friday, 8:00 AM to 8:00 PM ET.



### Injection Appointment Reminder Alerts

Janssen CarePath offers reminder alerts to help patients overcome the challenge of keeping up with their injection appointments. The patient will be contacted the day before the injection appointment at the prescribing healthcare provider's office. You can request reminder alert phone calls for your patient, or the patient can elect on the Patient Enrollment Form to receive these via text messages.



Resources are always available at [JanssenCarePath.com](https://www.JanssenCarePath.com)

Convenient online support for your practice on behalf of your patients

The screenshot shows the Janssen CarePath website interface. At the top left is the Janssen CarePath logo. On the right side of the header, there are navigation links: "Janssen Products" with a dropdown arrow, "General Resources", and "Contact Us". Below the header, there are two links: "Indication & Important Safety Information" and "Prescribing Information" with a download icon. In the center, the INVEGA TRINZA logo is displayed, featuring a stylized red and blue circle. Below the logo, the text reads "INVEGA TRINZA®", "paliperidone palmitate", "extended-release injectable suspension", and "273 mg, 410 mg, 546 mg, 819 mg". Below the logo, there are four navigation options: "Insurance Coverage", "Affordability", "Support", and "Forms & Documents" with a dropdown arrow. Below these options, a grey banner contains the text "Welcome to Janssen CarePath". Underneath, it says "We're here to help with Janssen Medications". A paragraph follows: "At Janssen CarePath, we're committed to helping you get your patients started on the Janssen medications you prescribed, finding financial assistance options, and providing ongoing support to help them stay on prescribed Janssen therapy." Below this, it asks "What Janssen CarePath can do for you on behalf of your patients:" and lists five bullet points: "Provide patient support resources, including Care Transition Support", "Provide support with dedicated Care Coordinators for you and your patients", "Conduct benefits investigations and provide health plan coverage information", "Review and explain patients' coverage and out-of-pocket cost for INVEGA TRINZA®", and "Help identify financial assistance options for eligible patients".



**Forms available include:**

• [Patient Enrollment Form](#)

• [Sample Letter of Medical Necessity](#)

• [Sample Exception Letter](#)

## We can help make it simple for you to help your patients



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**Affordability support**  
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**Dedicated Care Coordinator team supporting you and your patients**



**JanssenCarePath.com**

- Convenient online support at your fingertips
- Download the Patient Enrollment Form



**Care Transition Support**

- We help coordinate care as the patient transitions from one healthcare setting to the next
- We can notify the outpatient facility of the patient's discharge and the date of the patient's next injection, if requested
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