

How to Submit Bulk Benefits Investigation (BI) Requests

Before you get started:

- Create a Janssen CarePath Provider Portal Account at JanssenCarePathPortal.com
 - Complete and submit a Business Associate Agreement (BAA)
- Call your Janssen CarePath Care Coordinator at **877-CarePath (877-227-3728), Monday–Friday, 8:00 AM–8:00 PM ET**
 - We'll confirm your account and unlock the Bulk BI functionality in the Provider Portal

Submitting a Bulk BI request:

1. Log in to your Provider Portal Account at JanssenCarePathPortal.com and click the **“Bulk BI Request”** button on your **“Patient Dashboard”** within the **“Insurance Coverage”** tab
2. Download the Bulk BI form (an Excel document) and navigate to the **“Enter Patient Information”** tab of the Excel document
NOTE: A Bulk BI form can only be used by one prescriber at a time
3. Complete the requested information for up to 25 patients
 - All fields are required unless otherwise indicated as **“Optional”**
 - Refer to the **“Look up Insurance Company Names”** tab when completing the Primary Medical Insurance and/or Secondary Medical Insurance fields for each patient. You must use the exact name of the patient's insurance company as shown in that tab. Contact your Care Coordinator if you cannot find a patient's insurance company on the list.
4. Upload the completed form to the Provider Portal

The screenshot shows the 'Patient Dashboard' with a 'Bulk BI Request' button. Below it is a table with columns: Patient Name, Date of Birth, Product, VOB Status, VOB Date, Download VOB(s), View VOB, Prior Auth Complete, Prior Auth Start Date, and Benefits Details. The table contains several rows of patient information with various VOB statuses like 'In progress', 'VOB Delivered', 'Approved', 'Cancelled', and 'Denied'.

| Patient Name | Date of Birth | Product | VOB Status | VOB Date | Download VOB(s) | View VOB | Prior Auth Complete | Prior Auth Start Date | Benefits Details |
|------------------|---------------|------------------------|-------------------------------|------------|--------------------------|-------------------------------------|---------------------|-----------------------|------------------|
| Abraham, Zoe | 09/23/1968 | REMICADE [®] | In progress | | <input type="checkbox"/> | | Approved | 09/24/2020 | ... |
| Allen, Will | 02/10/1962 | SIMPLICIA [®] | VOB Delivered | 01/10/2019 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | Approved | 01/04/2020 | ... |
| Balby, Thomas | 02/04/1965 | STELARA [®] | | | <input type="checkbox"/> | | | | ... |
| Baker, Sue | 11/02/1968 | SIMPLICIA [®] | Pending - Missing information | | <input type="checkbox"/> | | Cancelled | 05/10/2018 | ... |
| Brown, Rose | 04/16/1971 | TRIMBATX [®] | Call 877-CarePath to proceed | | <input type="checkbox"/> | | Cancelled | 04/11/2018 | ... |
| Carroll, Owen | 08/02/1962 | SIMPLICIA [®] | In progress | | <input type="checkbox"/> | | Denied | 02/05/2019 | ... |
| Davidson, Nick | 09/01/1952 | KANLIDIA [®] | VOB Delivered | 04/02/2018 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | Approved | 04/02/2018 | ... |
| Mahoney, Patrick | 09/02/1966 | STELARA [®] | Pending - Missing information | | <input type="checkbox"/> | | Approved | 08/08/2018 | ... |
| Pratt, Rachel | 12/14/1961 | REMICADE [®] | Call 877-CarePath to proceed | | <input type="checkbox"/> | | Approved | 10/11/2019 | ... |
| Soo, Nick | 05/04/1963 | REMICADE [®] | VOB Delivered | 11/05/2019 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | Approved | 11/05/2019 | ... |

What happens next?

- Janssen CarePath will review the submission and begin conducting a benefits investigation for each patient listed
- Verification of Benefits remains the same, with each verification delivered individually within 3-4 days through the Provider Portal on the Patient Detail page

**If you have any questions, please contact us at:
877-CarePath (877-227-3728), Monday–Friday, 8:00 AM–8:00 PM ET**

Patient insurance benefits investigation and other Janssen CarePath program offerings are provided by third-party service providers for Janssen CarePath, under contract with Johnson & Johnson Health Care Systems Inc. on behalf of Janssen Pharmaceuticals, Inc., Janssen Biotech, Inc., and Janssen Products, LP (Janssen). Janssen CarePath is not available to patients participating in the Patient Assistance Program offered by Johnson & Johnson Patient Assistance Foundation. The availability of information and assistance may vary based on the Janssen medication, geography, and other program differences. Janssen CarePath assists healthcare providers (HCPs) in the determination of whether treatment could be covered by the applicable third-party payer based on coverage guidelines provided by the payer, and patient information provided by the HCP under appropriate authorization following the provider's exclusive determination of medical necessity. This information and assistance are made available as a convenience to patients, and there is no requirement that patients or HCPs use any Janssen product in exchange for this information or assistance. Janssen assumes no responsibility for and does not guarantee the quality, scope, or availability of the information and assistance provided. The third-party service providers, not Janssen, are responsible for the information and assistance provided under this program. Each HCP and patient is responsible for verifying or confirming any information provided. All claims and other submissions to payers should be in compliance with all applicable requirements.

Please read the full Prescribing Information for [DARZALEX[®]](#) and [DARZALEX FASPRO[™]](#), and Patient Information for [DARZALEX[®]](#) and [DARZALEX FASPRO[™]](#), and discuss any questions you have with your doctor.