



Provider Resource Guide



Providing resources to help your patients start and stay on the Janssen medications you prescribe















Now with more digital capabilities

Our digital resources can help make it simple for you to help your patients

Janssen CarePath is your one source for access, affordability, and treatment support for your patients. Our dedicated Care Coordinator team supports the Janssen medications you prescribe. We can help make it easier for you and your patients to get the resources you both may need.



Janssen CarePath helps verify insurance coverage for your patients taking Janssen medications and provides reimbursement information.

Our digital resources available at JanssenCarePathPortal.com include:

- eBenefits investigations
- ePrior authorization support and status monitoring
 - Payer-specific Prior Authorization (PA) forms delivered in Portal
- eCreation of medical necessity and exceptions letters
- eRequest for exceptions and appeals information
- Online coding and billing information
- Online Secure Messaging to ask a question, request a status update, or send missing information related to an existing case
- Triage to specialty pharmacy providers, if needed

Create a Janssen CarePath Provider Portal account today! Visit JanssenCarePathPortal.com

| Indication & Important Safety Information ▼ Prescribing Information ▼ Need Help? ▼ Janssen Care Path | Bookmark this link for quick and easy access! |
|--|---|
| Welcome to Janssen CarePath Janssen CarePath provides resources focused on access, affordability and treatment support to help your patients get started and stay on the Janssen medications you prescribe. On the Janssen CarePath Portal, you can request benefits investigations; review the status of benefits investigation requests; enroll eligible, commercially-insured patients in the Janssen CarePath Savings Program; and view savings program transactions for your patients. If you have any questions, please contact us at: 877-CarePath (877-227-3728) Monday-Friday 8.00 AM to 8.00 PM ET. Username / Email | |
| Password Forgot your password? Cancel Log In | Patients can also create their own account at MyJanssenCarePath.com |
| No account? <u>Sign Up.</u> | |





Affordability support to help your patients start and stay on the Janssen treatment you prescribe

Janssen CarePath can help you find out what affordability assistance may be available for your patients taking Janssen medications:

For patients using commercial or private insurance:

- Janssen CarePath Savings Program allows eligible patients to pay \$5 for each dose, with a \$20,000 maximum program benefit per calendar year
 - Not valid for patients using Medicare, Medicaid, or other government-funded programs to pay for their medications. Terms expire at the end of each calendar year and may change
 - See <u>JanssenCarePath.com</u> for program requirements
- · Online enrollment by you, the pharmacy, or patient
- Online tracking of patient Savings Program benefits

For patients using government-funded healthcare programs or patients without insurance coverage:

- Help identify independent foundations*
- JanssenCarePath.com/Patient provides information on affordability programs that may be available

*Independent co-pay assistance foundations have their own rules for eligibility. We have no control over these independent foundations and can only refer your patients to foundations that support their disease state. We do not endorse any particular foundation.



Treatment supportto help your patients get informed and stay on prescribed treatment

Janssen CarePath provides additional support to your patients taking Janssen medications, including:

- Care coordination with treatment provider or pharmacy
- Treatment demonstration videos
- Nurse Support to answer patients' questions†
- Personalized treatment reminders
- Patient education and tools
- Infusion site locator at 2infuse.com
- Safe Returns®-used injection device disposal service at no cost to your patients

*Nurse Support is limited to education for patients about their Janssen therapy, its administration, and/or their disease. It is intended to supplement a patient's understanding of their therapy, and is not intended to provide medical advice, replace a treatment plan from the patient's doctor or nurse, provide case management services, or serve as a reason to prescribe.

Johnson & Johnson Patient Assistance Foundation, Inc. (JJPAF)

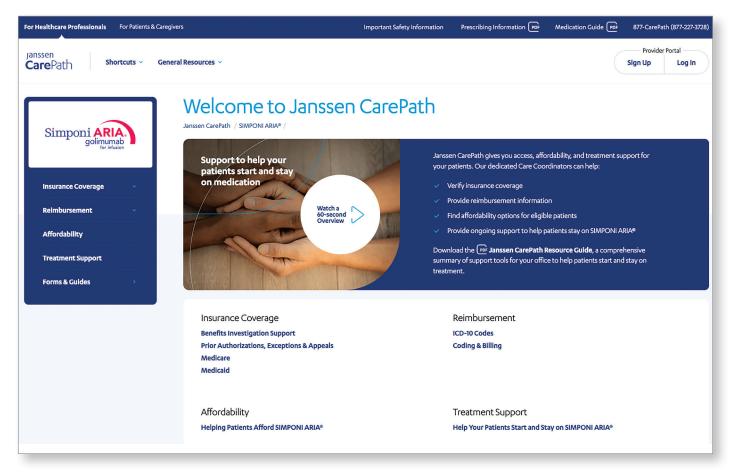
The Johnson & Johnson Patient Assistance Foundation, Inc. (JJPAF) is an independent, nonprofit organization. JJPAF gives eligible patients free prescription medicines donated by Johnson & Johnson companies. Patients may be eligible if they don't have insurance.

Do you have patients who may need help? They can see if they are eligible and get an application at <u>JJPAF.org</u> or call 800-652-6227 (Monday–Friday, 8:00 AM to 8:00 PM ET).



Resources are always available at JanssenCarePath.com/hcp

Convenient online support for your practice on behalf of your patients





Forms available include:

- Business Associate Agreement (BAA)
- Patient Authorization Form
- Benefits Investigation Forms (BIFs)
- Prescription and Enrollment Forms (PEFs)
- Sample Letters of Medical Necessity
- Sample Exception Letters

- Savings Program Enrollment Forms*
- Savings Program Assignment of Benefits (AOB) Forms*
- Savings Program Explanation of Benefits Clarification Forms*
- Savings Program Rebate Request Form for check sent to patient

^{*}SIMPONI ARIA® (golimumab), REMICADE® (infliximab), and Infliximab only.

Getting started is easy at JanssenCarePathPortal.com

Provider Portal offers a customizable patient dashboard with real-time status updates

With a **Provider Portal** account you can:

- Request benefits investigations and prior authorizations in real time
- Review the status of benefits investigations
- Initiate prior authorizations without benefits investigations
- Enroll your eligible, commercially insured patients in the Janssen CarePath Savings Program
- · View and help manage patients' Savings Program benefits as requested by enrolled patients
- Receive notifications when new information is available or action is required on the Portal



Create a Provider Portal account at <u>JanssenCarePathPortal.com</u>

• Complete required information, include your practice locations, add administrators and staff to your site, and set communication preferences





- The completed BAA allows you to use the Provider Portal without requiring individual patient authorization
 - You can execute the BAA within the Portal and receive immediate verification and access to the Portal. OR
 - You can download the <u>BAA at JanssenCarePath.com</u> and upload the signed document via the Portal or fax to the number provided on the form

OR



Secure patient authorization (for each patient)

- Invite each patient to create an online account at MyJanssenCarePath.com to secure patient authorization, OR
- You can download the <u>Patient Authorization Form at JanssenCarePath.com</u> and upload the signed document via the Provider Portal or fax to the number provided on the form

Now you are ready to use the <u>Provider Portal!</u>



Comprehensive resources to help you get your patients started on their Janssen medications



Investigate your patient's medical and pharmacy benefits in the Provider Portal*

- Add your patient to the Patient Dashboard. Select your patient and navigate to their Insurance Coverage page
- Initiate a benefits investigation from your patient's Insurance Coverage page
- View patient's benefits investigation status in the **Provider Portal**





- Verify medical benefits typically within 1 to 2 business days
- Perform a real-time benefits investigation for pharmacy benefit requests, when available from payer
- Review the benefits with you and your patient
- Inform your patient about cost support options and offer care coordination support
- Keep you informed of all updates with timely alerts



We can provide Prior Authorization (PA) assistance[‡]

- Research patient's health plan for PA requirements
- Provide payer-specific PA form for online completion by the provider in the portal
- Monitor status of the PA submission and notify your office 30 days before PA expiration

Other support resources



- Create a Letter of Medical Necessity and Exception Letter on <u>JanssenCarePathPortal.com</u>.
 Sample letter templates are also available on <u>JanssenCarePath.com</u>
- Information on the appeals process for administrative denials§
- Request appeals research and tracking
- · Coding and billing information§
- Prescription triage to specialty pharmacy

^{*}Janssen CarePath cannot accept any patient information without an executed BAA or individual patient authorization. In addition, a benefits investigation must be submitted for each patient for whom treatment with Janssen medication is requested.

[†]Healthcare professionals may request that patients not be called concerning insurance benefits investigation by requesting a limitation of services. However, patients may request these services by contacting Janssen CarePath.

^{*}We do not fill out any information that requires the medical judgment of the prescriber, and only the prescriber can determine whether to pursue a prior authorization.

[§]Available at JanssenCarePath.com





Commercial insurance coverage delayed >5 business days or denied:

Delay and Denial Support

Janssen Support offers eligible patients SIMPONI® at no cost until their commercial insurance covers the medication. See <u>program requirements</u>.



To be eligible, patient must have:

- 1. a SIMPONI® prescription for an on-label, FDA-approved indication
- 2. commercial insurance with biologics coverage
- 3. a delay of more than 5 business days or a denial of treatment from their insurance.

In addition, for patient to be eligible, Prescriber must submit:



- 4. a program enrollment form*
- 5. a coverage determination form (ie, prior authorization or prior authorization with exception) to the commercial insurance. If coverage is denied, Prescriber must also submit a Letter of Formulary Exception, Letter of Medical Necessity, or appeal within 90 days of patient becoming eligible for patient to stay in the program.

Patient is not eligible if:

- patient uses any state or federal government-funded healthcare program to cover medication costs. Examples of these programs are Medicare, Medicaid, TRICARE, Department of Defense, and Veterans Administration
- 2. prior authorization is denied due to missing information on coverage determination form, use for a non-FDA-approved indication, or invalid clinical rationale.

Patient is eligible until commercial insurance covers the medication. Program requires periodic verification of insurance coverage status to confirm continued eligibility.

Delay and Denial Support covers the cost of therapy only—not associated administration cost. Prescriber cannot bill commercial insurance plan for any part of the prescribed subcutaneous treatment. Patient cannot submit the value of the free product as a claim for payment to any health plan. Program good only in the United States and its territories. Void where prohibited, taxed, or limited by law. Program terms may change.



^{*}Janssen CarePath cannot accept any information without an executed Business Associate Agreement and/or Patient Authorization on file. The Patient Authorization can be found on the Benefits Investigation and Enrollment Form OR Prescription Information and Enrollment Form, or patient can create an account on **MyJanssenCarePath.com** and electronically sign a patient authorization there.





Janssen CarePath Savings Program for SIMPONI®

For patients using commercial or private insurance to pay for medication

- Janssen CarePath Savings Program can help eligible patients save on their out-of-pocket costs for their Janssen medication.

 Depending on their health insurance plan, savings may apply toward co-pay, co-insurance, or deductible
- Not valid for patients using Medicare, Medicaid, or other government-funded programs to pay for their medications. Terms expire at the end of each calendar year and may change. There is no income requirement. Your patient's eligibility to use the card is dependent upon meeting the program requirements at the time of each use. See program requirements at Simponi.JanssenCarePathSavings.com
- All enrollments into Janssen CarePath Savings Program include a check of a third-party database to confirm patient does not have government-funded healthcare coverage

Your eligible patients will pay \$5 per injection

with a \$20,000 maximum program benefit per calendar year





Here's how your eligible patients can get started:

Create a patient account at MyJanssenCarePath.com

- Enroll in the Savings Program and get a card
- Manage Savings Program benefits
- · Submit rebate requests, if necessary
- · Sign up for treatment support
- Receive timely alerts, program updates, and more

Use Express Enrollment at MyJanssenCarePath.com/Express

- Enroll in the Savings Program and get a card
- Patients will not have a Janssen CarePath account and will not be able to view and manage their Savings Program benefits

Or call Janssen CarePath at 877-CarePath (877-227-3728)







Providers can help eligible patients get started:

Create a Provider Portal account at JanssenCarePathPortal.com

- Enroll eligible patients in the Savings Program and get a card for patient
- View patient Savings Program transactions
- Receive notification when new information is available for your account

Use Express Enrollment at JanssenCarePathPortal.com/Express

- Enroll eligible patients in the Savings Program and get a card for patient
- Providers will not have a Janssen CarePath account and will not be able to view patients' Savings Program benefits

Once enrolled, a patient can use the Savings Program card at a pharmacy

If a pharmacy is able to process the patient's card:

- Pharmacy collects the patient's co-pay and the patient receives instant savings off the cost of their Janssen medication If a pharmacy is unable to process the patient's card:
- Pharmacy will collect payment from patient and provide a receipt
- Patient must submit a rebate request and, if eligible, will receive a check payable to patient

How patients get a rebate:

• If patient has created an online Janssen CarePath Patient Account, they can submit a rebate request online in their account at MyJanssenCarePath.com

OF

• Patient downloads a Rebate Form from <u>JanssenCarePath.com</u> and follows the instructions on the form to complete and submit

We can help your patients with other affordability options

Support for patients using government-funded healthcare programs or patients without insurance coverage

Janssen CarePath can provide information about other resources that may be able to help your patients with their out-of-pocket medication costs, including State Pharmaceutical Assistance Programs (SPAPs), State Health Insurance Programs (SHIPs), Medicare Savings Program, Medicare Part D Extra Help—Low-Income Subsidy, and Independent Foundations.*

Call a Janssen CarePath Care Coordinator at 877-CarePath (877-227-3728) or have your patient visit **JanssenCarePath.com/Patient** for more information on affordability programs that may be available.

*Independent co-pay assistance foundations have their own rules for eligibility. We have no control over these independent foundations and can only refer your patients to foundations that support their disease state. We do not endorse any particular foundation.

Insured patients may be eligible for additional support from Janssen

Insured patients may be eligible for additional support from Janssen. Patient assistance from Janssen is available if your patients have commercial, employer-sponsored, or government coverage that does not fully meet their needs. Patients may be eligible to receive Janssen medications free of charge for up to one year. Your patients must meet the eligibility and income requirements for the patient assistance program. See terms and conditions in the **Quick Reference Guide**.

Please see the full Prescribing Information, including Boxed Warning, and Medication Guide for <u>SIMPONI</u>®. Provide the Medication Guide to your patients and encourage discussion.









Janssen CarePath Savings Program for SIMPONI ARIA®, and REMICADE® and Infliximab

For patients using commercial or private insurance to pay for medication

- Janssen CarePath Savings Program can help eligible patients save on their out-of-pocket costs for their Janssen medication. Depending on their health insurance plan, savings may apply toward co-pay, co-insurance, or deductible
- Not valid for patients using Medicare, Medicaid, or other government-funded programs to pay for their medications. Terms expire at the end of each calendar year and may change. There is no income requirement. Program does not cover the cost to give patients their treatment. See program requirements at JanssenCarePath.com
- All enrollments into Janssen CarePath Savings Program include a check of a third-party database to confirm patient does not have government-funded healthcare coverage

Your eligible patients will pay \$5 per infusion

with a \$20,000 maximum program benefit per calendar year







Patients can enroll and manage Savings Program benefits on their Janssen CarePath Account

At MyJanssenCarePath.com patients can:

- Enroll in the Janssen CarePath Savings Program and order a card, if needed
 - Upon enrollment, BIN, Group, and ID numbers are provided for use at the pharmacy
- Select how to receive rebate benefits:
 - Assign rebate payment to Treatment Site with an approved Savings Program Assignment of Benefits (AOB) Form
 - Savings Program card
 - Check to patient with proof of medication payment
- Manage Savings Program benefits
- Submit Savings Program requests
- Receive timely alerts, program updates, and more

Or call Janssen CarePath at 877-CarePath (877-227-3728)











Providers can enroll and help manage patients' Savings Program benefits with a Provider Portal Account

At JanssenCarePathPortal.com providers can:

- Enroll your eligible, commercially insured patients in the Janssen CarePath Savings Program
- View and manage your patients' Savings Program benefits
- Select site-preferred payment method with patient confirmation including:
 - Rebate payment to Treatment Site with approved Savings Program Assignment of Benefits (AOB) Form
 - "No Cost to Site" Electronic Funds Transfer (EFT) with an InstaMed account
 - Check to Site without an InstaMed account
 - Funds loaded onto patient's Savings Program card
 - Check to patient with proof of medication payment
- Receive notifications when new information is available for your account

By using the Janssen CarePath Provider Portal, you agree that you are receiving access to information about your patient's Savings Program account to assist in program administration as requested by the patient. You further agree that access to this information will not influence your clinical decisions.

How to create a FREE InstaMed Healthcare Payment Account

An InstaMed account is required for providers to receive EFT payments from the Savings Program. To enroll, providers can:

| Visit InstaMed.com/eraeft |
|---|
| Call Insta/Med at 866-945-7990 |
| Complete and return the enrollment form |

Once you have an approved Healthcare Payment Account with InstaMed, you will receive rebates via EFT and will no longer receive checks.

As a reminder, EFT payments require an approved Savings Program AOB on file for each patient and "Rebate payment to Treatment Site" selected as the site-preferred payment method in Provider Portal Account.

Janssen Biotech, Inc., is not liable for unintended or unauthorized use of the SIMPONI ARIA®, or REMICADE® and Infliximab Mastercard® if it is lost or stolen. The Janssen CarePath Savings Program Prepaid Mastercard is issued by Pathward, N.A., Member FDIC, pursuant to license by Mastercard International Incorporated. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated. Janssen CarePath Savings Program is not a Pathward or Mastercard product or service, nor is the optional offer endorsed by them.







Affordability support

Janssen CarePath Savings Program for SIMPONI ARIA®, and REMICADE® and Infliximab

The Savings Program provides a rebate when used with medical/primary insurance and provides instant savings when used with pharmacy/prescription insurance



If patient uses **medical/primary insurance** to pay for their medication through their doctor, treatment provider, or pharmacy, a rebate is issued:

There are 3 ways a patient can receive a rebate:

- 1 Patient may assign their benefits directly to treatment provider using the Savings Program Assignment of Benefits (AOB) Form, which provider may download at <u>JanssenCarePath.com</u>
- (2) Funds loaded onto Savings Program card. Be sure your patient calls to activate card before use
- (3) Patient may request a check to be sent directly to themselves with proof of medication payment

How it works:

Remind the patient to bring their card to every treatment appointment. The card is not a credit card.

- 1) Patient receives treatment with their Janssen medication
 - Provider or pharmacy submits the claim to patient's healthcare insurance provider
- 2 Patient and provider receive an Explanation of Benefits (EOB) statement from patient's healthcare insurance provider
 - The patient is responsible for submitting the EOB to Janssen CarePath Savings Program or, at the patient's direction, the provider may submit the EOB on behalf of the patient (see How to submit a rebate request)
 NOTE: Providers must provide a copy of the Health Insurance Claim Form—CMS-1500 (HICF) or Uniform Billing Form—CMS-1450 (UB-04) with EOB submissions for rebate payments to Treatment Site
- 3 Savings Program reviews patient EOB, and issues rebate as directed by patient



If patient uses **pharmacy/prescription insurance** to pay for their medication from a pharmacy, instant savings is available:

If a pharmacy is able to process the patient's card:

• Pharmacy collects the patient's co-pay and the patient receives instant savings off the cost of their Janssen medication

If a pharmacy is unable to process the patient's card:

- Pharmacy will collect payment from patient and provide a receipt
- · Patient must submit a rebate request and, if eligible, will receive a check payable to patient









Help your patients manage their Savings Program Benefits

The patient is responsible for submitting rebate request to Janssen CarePath Savings Program or, at the patients' direction, the provider may submit the rebate request on behalf of the patient. Confirm with your patient who will submit rebate requests to the Savings Program.

How to submit a rebate request

If requested by the patient, you may submit rebate requests to the Savings Program on behalf of your patient via the Provider Portal or by fax or mail.







SIMPONI ARIA®: 855-820-3224
REMICADE® and Infliximab: 877-234-3048



Mai

Janssen CarePath Savings Program 2250 Perimeter Park Drive, Suite 300 Morrisville, NC 27560

Confirm with your patient who will submit rebate requests to the program—your patient or you at the patient's request.

For prompt rebate payment, we recommend you:

- Submit the patient's EOB using your account on the Provider Portal
- Check to ensure the patient's EOB indicates Janssen medication name or its J code. If information is not reflected on EOB, please include product-specific EOB Clarification Form for Savings Program with Rebate Request. This form is available for download at JanssenCarePath.com
- Provide a copy of the Health Insurance Claim Form—CMS-1500 (HICF) or Uniform Billing Form—CMS-1450 (UB-04) with EOB submissions for rebate payments to Treatment Site

We can help your patients with other affordability options

Support for patients using government-funded healthcare programs or patients without insurance coverage

- Janssen CarePath can provide information about other resources that may be able to help your patients with their out-of-pocket medication costs:
 - State Pharmaceutical Assistance Programs (SPAPs)
- Medicare Part D Extra Help-Low-Income Subsidy
- State Health Insurance Programs (SHIPs)
- Independent Foundations*

- Medicare Savings Program
- Call a Janssen CarePath Care Coordinator at 877-CarePath (877-227-3728) or have your patient visit JanssenCarePath.com/Patient for more information on affordability programs that may be available

Insured patients may be eligible for additional support from Janssen

Insured patients may be eligible for additional support from Janssen. Patient assistance from Janssen is available if your patients have commercial, employer-sponsored, or government coverage that does not fully meet their needs. Patients may be eligible to receive Janssen medications free of charge for up to one year. Your patients must meet the eligibility and income requirements for the patient assistance program. See terms and conditions in the **Quick Reference Guide**.

Please see the full Prescribing Information, including Boxed Warning, and Medication Guides for <u>SIMPONI ARIA</u>®, <u>REMICADE</u>®, and <u>Infliximab</u>. Provide the appropriate Medication Guide to your patients and encourage discussion.

^{*}Independent co-pay assistance foundations have their own rules for eligibility. We have no control over these independent foundations and can only refer your patients to foundations that support their disease state. We do not endorse any particular foundation.



Treatment support for your patients

Helping you help your patients get started with the Janssen medication you prescribed and supporting them along the way



MyJanssenCarePath.com

Patients and caregivers can create an online account where they can learn about their health insurance coverage, enroll in the Janssen CarePath Savings Program and manage their benefits, sign up for treatment reminders, and find support throughout their treatment journey.



Care coordination

Janssen CarePath provides additional support that your patients may need to get started with their treatment. A Janssen CarePath Care Coordinator will work closely with you and your patients to provide the support you direct, including coordination with an infusion provider or pharmacy.



Specialty distributors/pharmacies

We can help your office identify where patients can obtain their Janssen medications. For example, we can help find a specialty distributor where you can order a Janssen product for your office, or access treatment through a pharmacy, without direct purchase or billing of product.



Additional treatment support

We understand how important it is for your patients to take their medication as you've prescribed. Janssen CarePath offers ongoing support that may help your patients stay on track with their treatment.

- Treatment demonstration videos
- Access to nurses who can answer your patients' questions about treatment with Janssen medications*
- · Personalized treatment reminders
- Patient education and tools including Internet resources (see below)
- Infusion site locator at 2infuse.com
- Safe Returns®—used injection device disposal service at no cost to your patients



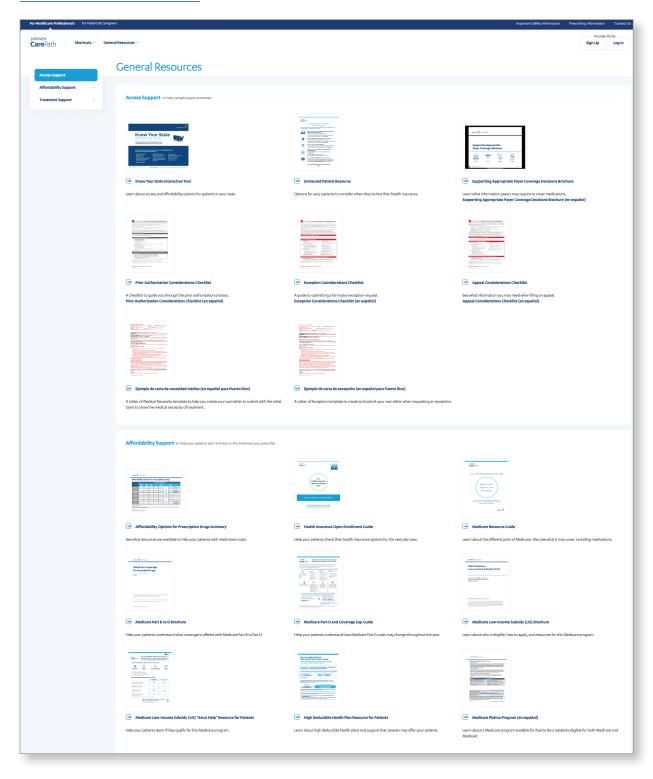
Internet resources for your patients

Sometimes your patients need a little more information on their condition. Your patients can visit JanssenCarePath.com/Patient for links to useful educational resources that may be helpful.

^{*}Nurse Support is limited to education for patients about their Janssen therapy, its administration, and/or their disease. It is intended to supplement a patient's understanding of their therapy, and is not intended to provide medical advice, replace a treatment plan from the patient's doctor or nurse, provide case management services, or serve as a reason to prescribe.



Helpful access and affordability resources are available on the <u>General Resources tab</u> at JanssenCarePath.com





We can help make it simple for you to help your patients



Access support to help navigate payer processes



Affordability support

to help your patients start and stay on the Janssen treatment you prescribe



Treatment support

to help your patients get informed and stay on prescribed treatment



A single point of contact on your Care Coordinator team supporting you and your patients for all Janssen products



Convenient online Provider Portal at JanssenCarePathPortal.com

With an executed BAA or individual patient authorization on file, you can:

- Request benefits investigations and prior authorizations in real time
- Track and monitor status of benefits investigations and prior authorizations for your patients
 - Enroll your eligible, commercially insured patients in the Savings Program, submit Savings Program requests, and manage program benefits
 - Receive notifications when new information is available or action is required on the Portal

Express Enrollment Site at JanssenCarePathPortal.com/Express

· Check patients' eligibility and enroll eligible patients in the Janssen CarePath Savings Program for SIMPONI® (golimumab) with no BAA required



Need help? Call 877-CarePath (877-227-3728)
Monday-Friday, 8:00 AM-8:00 PM ET Multilingual phone support available



Sign up or log in to the Provider Portal at JanssenCarePathPortal.com



Please see the full Prescribing Information, including Boxed Warning, and Medication Guide for SIMPONI®. Provide the Medication Guide to your patients and encourage discussion.

