

How to Submit Bulk Benefits Investigation (BI) Requests

Before you get started:

- Create a Janssen CarePath Provider Portal Account at JanssenCarePathPortal.com
 - Complete and submit a Business Associate Agreement (BAA)
- Call your Janssen CarePath Care Coordinator at **877-CarePath (877-227-3728), Monday–Friday, 8:00 AM–8:00 PM ET**
 - We'll confirm your account and unlock the Bulk BI functionality in the Provider Portal

Submitting a Bulk BI request:

1. Log in to your Provider Portal Account at JanssenCarePathPortal.com and click the **"Bulk BI Request"** button on your **"Patient Dashboard"** within the **"Insurance Coverage"** tab
2. Download the Bulk BI form (an Excel document) and navigate to the **"Enter Patient Information"** tab of the Excel document
NOTE: A Bulk BI form can only be used by one prescriber at a time
3. Complete the requested information for up to 25 patients
 - All fields are required unless otherwise indicated as "Optional"
 - Refer to the **"Look up Insurance Company Names"** tab when completing the Primary Medical Insurance and/or Secondary Medical Insurance fields for each patient. You must use the exact name of the patient's insurance company as shown in that tab. Contact your Care Coordinator if you cannot find a patient's insurance company on the list.
4. Upload the completed form to the Provider Portal

The screenshot shows the 'Your Patient Dashboard' with a 'Bulk BI Request' button. Below it is a table with columns: Patient Name, Date of Birth, Product, VOB Status, VOB Date, Download VOB(s), View VOB, Prior Auth Outcome, Prior Auth Start Date, and Benefits Details. The table contains several rows of patient data with various VOB statuses and outcomes.

Patient Name	Date of Birth	Product	VOB Status	VOB Date	Download VOB(s)	View VOB	Prior Auth Outcome	Prior Auth Start Date	Benefits Details
Abraham, Zoe	09/23/1968	REMICADE [®]	In progress		<input type="checkbox"/>		Approved	01/04/2020	...
Allen, Will	02/10/1962	SIMPLICIA [®]	VOB Delivered	01/02/2019	<input type="checkbox"/>		Approved	01/04/2020	...
Baluy, Thomas	02/04/1965	STELARA [®]			<input type="checkbox"/>				...
Baker, Sue	11/02/1969	SIMPLICIA [®]	Pending - Missing Information		<input type="checkbox"/>		Cancelled	01/10/2018	...
Brown, Rose	04/19/1971	TRIMIPVIA [®]	Call 877-CarePath to proceed		<input type="checkbox"/>		Cancelled	04/11/2018	...
Carroll, Owen	08/20/1962	SIMPLICIA [®]	In progress		<input type="checkbox"/>		Denied	02/05/2019	...
Davidson, Nick	09/01/1972	KARELIDIA [®]	VOB Delivered	04/02/2018	<input type="checkbox"/>		Approved	04/02/2018	...
Mahoney, Patrick	09/22/1966	STELARA [®]	Pending - Missing Information		<input type="checkbox"/>		Approved	08/08/2018	...
Pravitt, Rachel	12/14/1961	REMICADE [®]	Call 877-CarePath to proceed		<input type="checkbox"/>		Approved	10/11/2019	...
Soo, Nick	05/04/1962	REMICADE [®]	VOB Delivered	11/05/2019	<input type="checkbox"/>		Approved	11/05/2019	...

What happens next?

- Janssen CarePath will review the submission and begin conducting a benefits investigation for each patient listed
- Verification of Benefits remains the same, with each verification delivered individually within 3-4 days through the Provider Portal on the Patient Detail page

If you have any questions, please contact us at:
877-CarePath (877-227-3728), Monday–Friday, 8:00 AM–8:00 PM ET

Patient insurance benefits investigation and other Janssen CarePath program offerings are provided by third-party service providers for Janssen CarePath, under contract with Johnson & Johnson Health Care Systems Inc. on behalf of Actelion Pharmaceuticals US, Inc., Janssen Biotech, Inc., Janssen Pharmaceuticals, Inc., and Janssen Products, LP (Janssen). The availability of information and assistance may vary based on the Janssen medication, geography and other program differences. Janssen CarePath assists healthcare providers (HCPs) in the determination of whether treatment could be covered by the applicable third-party payer based on coverage guidelines provided by the payer, and patient information provided by the HCP under appropriate authorization following the provider's exclusive determination of medical necessity. This information and assistance are made available as a convenience to patients, and there is no requirement that patients or HCPs use any Janssen product in exchange for this information or assistance. Janssen assumes no responsibility for and does not guarantee the quality, scope, or availability of the information and assistance provided. The third-party service providers, not Janssen, are responsible for the information and assistance provided under this program. Each HCP and patient is responsible for verifying or confirming any information provided. All claims and other submissions to payers should be in compliance with all applicable requirements.

Please read full Prescribing Information for [DARZALEX[®]](#) and [DARZALEX FASPRO[®]](#).